

Questions and Answers

Here are some of the main questions we get asked. If you don't find the answer you need, please contact us.

1. What surfaces can PaintNForget be applied successfully to?

PaintNForget can be applied to the following surfaces after suitable surface preparation:

- concrete,
- render,
- fiberglass,
- Marcite,
- Pebble Tec,
- Quartzon and similar
- plus epoxy painted surfaces.
- Fiberglass (but not Acrylic) spas come up well with PaintNForget.

2. What surface preparation is needed?

The surface preparation required depends on the surface and its condition. In general, the surface needs to be clean, sound and stable. Full details are in the "Application Notes" which you can see on the Application Notes in the INFO BANK.

3. I have acid washed my pool surface, is this enough cleaning?

Many people think acid washing is enough to clean the pool surface, however it does not get rid of body fats, suntan oils and the like which will have built up over the years and be well soaked in on porous surfaces, such as Marcite. Just like when washing dishes, you need detergent to remove fats and so it is with pools. A thorough clean with a detergent/degreaser is part of the correct preparation. Acid washing may be used as last treatment to remove calcium build up and prepare a "new" cement surface for painting. See our "Application Notes" in the INFO BANK, details for the complete preparation.

4. Can I do it myself or do I need an Applicator/Contractor?

Many pool owners save money and do it themselves. The application is quite straight forward using a roller and brush. Doing a good cleaning job is usually the most important. So yes, you can DIY and we will work closely with you for a great result. But if in doubt best to engage a skilled contractor as they will be able to more readily understand your pool and its needs.

5. How much does it cost to paint my pool?

We will quote you on the supply of enough PaintNForget for your pool delivered to your door? Simply complete the Contact Form on this web site and we'll be in touch promptly. PaintNForget is usually applied in 2 coats only on Fibreglass, though a 3rd coat maybe applied in high wear areas if needed. (Usually, it's easier to simply apply more in these high wear areas as you apply the 2 coats). For porous or rough surfaces, you will need a Primer (supplied) and maybe an Undercoat also, (supplied).

6. If I wanted an Applicator- Contractor to do the work, where do I get one?

We work with Contractors in many areas and continue to grow in number. Ask us for details. You may also like to engage your preferred contractor and we can work with them too.

7. Can PaintNForget be applied by Spray?

PaintNForget may be spray applied (Airless is best), though it's seldom used even on Olympic sized pools. The ease of roller application and the great finish achieved makes it the most practical way.

8. When is the best time to paint/coat my pool?

Generally, pools can be (re)coated with PaintNForget anytime so long as the following conditions apply:

- Surface (ground) temperature above 40 F, meaning is unlikely to be a good time to paint if in Nor Eastern - Inland US from approx. Oct till May (Inc overnight frost areas).
- Not above 90 -100 F shade temp (it's too hot for you, rather than the paint), unless you do it early in am, which is a good time anyway.
- Not going to rain for a few days while you finish preparing and paint pool.
- Most of Northern US pools are painted in May till Sept and the rest from August to May, and So Cal, FL all year round.

9. Are there any warranties available?

Yes, there is a warranty for PaintNForget for up to 5 years covering the product and it being without manufacturing faults. The extent of the warranty covers replacement material up to the value of the original invoice amount. Full details are available on request.

In addition, when the work is carried out by a contractor, they may offer a workmanship warranty to the same length. However, if you do it yourself or use your own painter, PaintNForget can be expected to perform to the same standard, so long as the Preparation and Application details are followed, and pool water is maintained in accord with accepted conditions.

10. Where has PaintNForget been used?

PaintNForget has been used in the tough Australasian market for over 20 years. It's a well tried and tested product. PaintNForget has been widely used in the corrosive marine environment, façade panels on hi rise buildings and structural architectural designs and outdoor art sculptures. In fact, there are hundreds of thousands of square feet of outdoor structures coated and protected with PaintNForget.

11. What is PaintNForget?

PaintNForget is termed a FEVE Fluoropolymer Coating. These are “thermosetting” resins capable of forming, very strong, and tight cross-linked polymer structures characterized by toughness, strong adhesion, amazing UV resistance and low shrinkage. Due to their high internal chemical bonds, they are unaffected by UV light and so remain almost colour fast, for decades. A feat no other paint can achieve. So, your pool color remains as it was from new. The FEVE Fluoropolymer Coating is particularly hard and strong as the two-pack system contains a curing or hardening agent so that when the two parts are mixed together there is a chemical reaction between the parts rather than a simple “drying or evaporation “

12. How long does PaintNForget last?

For domestic pools (depending on pool water management) you can expect 7 – 10 years plus and for commercial pools at least 5 years, but much longer also. In general, once PaintNForget is applied to a prepared surface, it remains largely inert and is unaffected by pool water chemicals, general wear and tear etc. It does not chip, flake or peel as a rule, which other paints tend to do. We recommend using more material on high wear areas like steps, swim outs and beaches etc, so they last longer.

13. Some people have said pool paint lasts only a few years, so how come PaintNForget lasts so long?

PaintNForget is specially designed for use in pools. There are epoxy paints for use on concrete paths and steel work, which will not last in water immersion 24/7, so you may get only 2 – 3 years life with these non-pool type epoxies. All epoxies are affected by UV light and chalk within a few years. Also, there is Chlorinated Rubber Pool (Rubber) paint which being single pack, may last 2 – 3 years only. If you want performance and value for over a decade, you need to use the correct Pool Coating which is designed for pools, e.g. PaintNForget.

14. Will PaintNForget save me money on pool chemicals?

With your PaintNForget, you will have a hard, smooth continuous surface that does not allow algae to take hold. Meaning much easier to keep your pool looking sparkling clean and reduce the use of expensive and dangerous chemicals in your pool. If you are concerned about all the chemicals your current pool needs to remain sparkling clean and algae free, you will be impressed with the lack of chemical needs with a PaintNForget pool. Swim in safer water when you have a PaintNForget pool.

15. What will the surface of PaintNForget be like?

PaintNForget being roller applied flows out to a near smooth, seamless surface, for easy cleaning. If the surface has a profile, like Pebble Tec, it will tend to flatten it out, but not make it smooth. Using the E 4115 hi build 100% epoxy undercoat will reduce the Pebble Tec profile and make it much smoother on your feet etc. You will still feel the Pebble Tec and it will have a rounded texture to it. It will also be much easier to keep clean being sealed and with no crevices in which algae can grow. On smooth surfaces like Fiberglass, the finish will depend on the roller nap length, short naps will produce a very smooth finish, longer naps will leave a slight stipple finish that increases in profile the longer the nap being used

16. What colours are available?

PaintNForget comes in a range of attractive colours for use in pools and spas. There are 3 blues, white, black, initially. Others are also available, and we can make to order if required. See the Colour Chart and Project Gallery on our web site for more details. We can post a colour chart as well.

17. What help is available if I wish to do it myself?

We provide comprehensive information about preparing your pool and applying the PaintNForget. (see "Application Notes" in the INFO BANK section of our web site. In addition, we are accessible by email or phone (generally 7 days) for any onsite questions.

18. Do you have local stockists of PaintNForget?

Our distributors like interact directly with all users of PaintNForget, so we have a distributors - depots in Los Angeles and Miami (currently) and these serve all USA. We send directly to you enough PaintNForget for your pool. Just complete the Contact Form on our web site.

19. How do I order and pay for PaintNForget?

The best way is to complete the Contact Form on our web site giving us as much info about your pool (or spa) and the distributor will quote you by return. You may pay by Direct Payment, Check or Credit Card, (Visa/Mastercard).

20. How long does it take to dry between coats and when can I fill the pool?

PaintNForget should be allowed to cure overnight between coats, (up to max 3 days, else a light sand will be needed before the next coat) and when last coat applied, allow to cure 7 days summer and 14 days winter, before refilling.

21. How do I re coat my PaintNForget Pool?

After a lengthy period, you will see some wear on the high use areas like steps and you may want to re coat the pool. It will generally require a good clean, a light sand and the application of one (or maybe 2) coats of PaintNForget. That's all. Straight forward and money saving. Much less expensive than upgrading any other surface and you can do it yourself if you wish

22. Can you have a non-slip surface with PaintNForget?

With PaintNForget you can create a non-slip surface using nonslip medium or fine sand on steps etc or slopes as needed. Details are in the Application Notes.

23. I would like some painted dolphins on the bottom, how do I do this?

You after applying the 2 coats of PaintNForget in the chosen colour use or make your own stencils with dolphins, insignia or favourite figurine and then use PaintNForget in other colours to make the figure stand out.

24. How do I keep my PaintNForget surface clean?

PaintNForget being a seamless, hard wearing coating resists dirt and mold pick up. It may be easily cleaned using a broom or similar from time to time. It will resist staining from leaves etc, though if some staining happens may be removed using a pad and some detergent. Follow normal pool water management for long term PaintNForget performance and don't be tempted to let pool become a "frog pond" in the off season.

25. How easy is it to prepare and re coat my pool?

Many pool owners prepare and recoat their pool and have a very successful outcome. We provide plenty of support and written information to guide you through the process. So far no one has said it's too hard and many have said how pleased they are with the outcome. So, if you have the time and can follow clear procedures, handle a roller, then the chances are you will have the same great results. However, we encourage you to make use of a contractor – applicator familiar with pools so as to get the best outcome.

26. I have not found the answer yet.

We welcome your questions.

Just use the contact form on our website:

W: paintnforget.com

E: info@paintnforget.com

